FORM A-1
DETAILS OF BUREAU/OFFICE PERFORMANCE INDICATORS AND ACCOMPLISHMENTS

LWD NAME: VICTORIAS CITY WATER DISTRICT

	Commercial n/a n/a	Current Ratio ≥1.5:1 31.3:1	Finance & Administrative Average like income for 150,000.00 573110.96	Positive Net Balanco in the	Collection Ratio ≥ 90% 98.31%	C. Financial Results	Engineering under category C Compliant Compliant	Commercial Compliant Compliant Compliant	Finance & Administrative Quality of Service n/a n/a	B. Process Results	water against the total number of household connections total number of households within the coverage of the LWD.  household connections receiving 24/7 receiving 24/7 supply of water the LWD.	(Quality) access to potable water to potable water Percentage of 41% 50.72% (Quality) reliability n/a households with Percentage of Percentage	Finance & Administrative n/a n/a	A. Performance Results	Major Final Outputs/Responsible Bureaus Indicator 1 (2) Performance Bureaus FY 2023 Target FY 2023 FY 2023 FY 2023 Target for Performance for Performance Indicator 1 (3) Indicator 1 (4)  FY 2023  Target or Performance Performanc
		Current Ratio	_	-	ollection Ratio		nder category C	Commercial ractice System	uality of Service		ater against the otal number of useholds within he coverage of the LWD.	potable water Percentage of ouseholds with			Performance fo
n/a	n/a	≥1.5:1	150,000.00	50 000 00	≥ 90%		Compliant	Compliant	n/a		41%	41%	n/a		)23 Target informance ator 1 (3)
n/a	n/a	31.3:1	573110.96	573110 96	98.31%		Compliant	Compliant	n/a		50.72%				FY 2023 ACCOMPLISHMENT for Performance Indicator 1 (4)
								household connections receiving 24/7 supply of water	(Quality) reliability of service Percentage of			Performance Indicator 2 (5)			
						n/a 95%			FY 2023 Target for Performance Indicator 2 (6)						
							100%	n/a	n/a		FY 2023 ACCOMPLISHMENT for Performance Indicator 2 (7)				
								LWD to meet demands for 24/7 supply of water	(Timeliness) Adequacy			Performance Indicator 3 (8)			
											3.0511	n/a	n/a		FY 2023 Target for Performance Indicator 3 (9)
											3.63:1	n/a	n/a		Fy 2023 Target for ACCOMPLISHMEN Performance T for Performance Indicator 3 Indicator 3 (9) (10)
											Board-Approved Water Safety Plan				Performance Indicator 4 (11)
											Compliant		Non-Superior	FY 2023 Target for Performance Indicator 4 (12)	
											Compliant			FY 2023 ACCOMPLISHMENT for Performance Indicator 4 (13)	

	Prepared by:	Engineering		CONTINETCAR	Company		Finance & Administrative	D. Citizen/Client Satisfaction Results
	CAI Person	other issuances.	through the WD customer service unit within the period	received complaints. Complaints through hotline #8888 acted upon within 72 hours.	Government Delivery Service Act of 2018; 2. Percentage of customer complaints acted upon against	Republic ActNo. 11032 or Ease of Doing Business and Efficient	Customer Satisfaction  1. Compliance with	action Results
	N/L4	n/a	3.97%	F. 0373		1. Compliant	n/a	
	LEONE JUN P. BUTALON Admin. & Gen. Setv. Div. Manager	n/a	3. 97%	received	2. No complaint	1. Compliant	n/a	
Appro ENGR. ABRANA Agency Haydo	04   19   19   Date							
Approved by:  ABRAHAM J. DE DIOS. JR.  Date	LINGS BASCUG Fin. & Commy div. Manager							
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	Parte Engli	1						
	DANILO M. ESPERA Engineering owDiv. Manager							
	4 19 24 Date							

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	NRW Percentage of unbilled water to water production	(Quantity)		Performance Indicator 5 (14) Indicator 5 (15) (15) (16)
	≤ 30%	n/a n/a		FY 2023 Target for Performance Indicator 5 (15)
	26.90%	n/a n/a	1000	FY 2023 ACCOMPLISHMENT for Performance indicator 5 (15)
	physical cherinal and microhiological plant microhiological plant chlorine residual requirement should be at least 0.3 ppm at the farthest point. Chlorine Dloxide residual plant chlorine requirement should be at least 2.2 ppm	(Quality) Potability All water samples during the year should pass the		Performance Indicator 6 (17)
	0.3 ppm	n/a		FY 2023 Target for Performance Indicator 6 (18)
	0.3 ppm	n/a		FY 2023 ACCOMPLISHMENT for Performance Indicator 6 (19)
	repair) when there repair) when there are interruptions due to the production breaks and/or production equipment or facility breakdown as reflected in the updated Citizen's or Service Charter of LWD.	(Timeliness) Adequacy/Reliability of service Of service Average response time in hours to restore service (major		Performance Indicator 7 (20)
	48 hours	n/a 48 hours		FY 2023 Target for Performance Indicator 7 (21)
	10 hours	n/a		FY 2023 ACCOMPLISHMEN T for Performance Indicator 7 (22)
	hundred twenty (120) service connections. Category D= 1 staff for every one hundred (100) service connections	(Staff Productivity Index) Categories A, B, & C= 1 staff for every one		Performance Indicator 8 (23)
	n/a	120		FY 2023 Target for Performance Indicator 8 (24)
	n/a	261		FY 2023 ACCOMPLISH MENT for Performance Indicator (25)

Partical Person UM 24 LEGNAL PUBLITALON 09 19 24 Approved by:

ENGR ABRANAN J. DE DIOS, JR.

Agency Head Date Fin. & John Div. Manager DANILON ESPERA TO 19 24 Engineering Div. Manager Date

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		Reports, Physical & Chemical Reports, and Chlorine Residual Reports	Reports Microbiological/	Water Quality	THE PARTY NAMED IN	Performance Performance Indicator 9 (26) Performance Indicator 9 (27) Performance Indicator 9 (27) Performance Indicator 9 (27) Performance Indicator 9 (27) Performance Indicator 9 (29)
		100%	n/a	n/a	E INTERIOR	FY 2023 Target for Performance Indicator (27)
		100%	n/a	n/a	Martin College of the	FY 2023 ACCOMPLISHMENT for Performance Indicator 9 (29)
					THE REAL PROPERTY.	Performance Indicator 10 (30)
						FY 2023 Target for Performance indicator 10 (31)
						FY 2023 ACCOMPLISHMENT for Performance Indicator 10 (32)
		,				Performance Indicator 10 (33)
						FY 2023 Target for Performance Indicator 10 (34)
						FY 2023 ACCOMPLISHMEN T for Performance Indicator 10 (35)
						Performance Indicator 11 (36)
					The state of the s	FY 2023 Target for Performance Indicator 11 (37)
						FY 2023 ACCOMPLISHMENT for Performance Indicator 11 (38)
						Remarks (39)

LEGNALINA D. BUTALON 04 19 124
Admin/8 Gen/Serv. Div. Manager Date Approved by:
ENGR ASSAHAMY DE DIOS, JR.
Assabey Head Date Fin. & Comm. Div. Manager ang Approval: Engineeking Div. Manager