FORM A-1 DETAILS OF BUREAU/OFFICE PERFORMANCE INDICATORS AND ACCOMPLISHMENTS

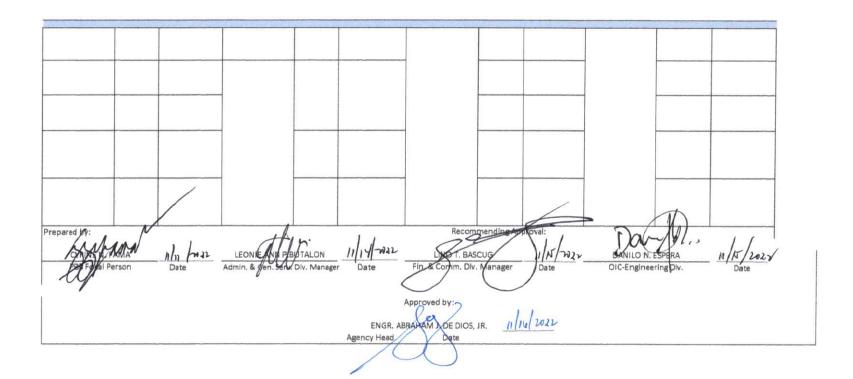
LWD NAME: VICTORIAS CITY WATER DISTRICT

LWD NAME : VICTORIA	AS CITY WATER DIS	TRICT										
Major Final Outputs/Responsible Bureaus (1)	Performance Indicator 1 (2)	FY 2022 Target for Performance Indicator 1 (3)	FY 2022 ACCOMPLISHMENT for Performance Indicator 1 (4)	Performance Indicator 2 (5)	FY 2022 Target for Performance Indicator 2 (6)	FY 2022 ACCOMPLISHMENT for Performance Indicator 2 (7)	Performance Indicator 3 (8)	FY 2022 Target for Performance Indicator 3 (9)	FY 2022 ACCOMPLISHMENT for Performance Indicator 3 (10)	Performance Indicator 4 (11)	FY 2022 Target for Performance Indicator 4 (12)	FY 2022 ACCOMPLISHMENT for Performance Indicator 4 (13)
A. Performance Result	S ACCURATION OF THE PARTY OF TH								THE RESERVE			
Finance & Administrative		n/a			n/a			n/a			*Wash Hand Facilities *Sanitation and hygiene	
Commercfal	households with	41%		(Quality) reliability of service Percentage of household connections receiving 24/7 supply of water	n/a		(Timeliness) Adequacy Source Capacity of LWD to meet demands for 24/7 supply of water	n/a		COVID-19 Response Measures. Implementation of resiliency programs to mitigate COVID-19	activities *Disinfection initiatives *Issuance of health protocols *Other	
Engineering	access to potable water against the total number of households within the coverage of the LWD.	41%			95%			3.05:1				
B. Process Results					THE PERSON		ETEN MARKET WAR					
Finance & Administrative	Quality of Service	n/a										
Commercial	Commercial Practice System Certified for LWDs	Compliant										
Engineering	under category C	Compliant										
C. Financial Results												
	Collection Ratio	≥ 90%										~~~
Finance & Administrative	Positive Net Balance in the Average Net Income for twelve (12) months;	Average Net Income for 50,000.00										
	Current Ratio	≥1.5:1										
Commercial		n/a										
Engineering		n/a										

D. Citizen/Client Satis	faction Results											
Finance & Administrative	Customer Satisfaction 1. Compliance with	n/a										
Commercial	Republic Act No. 11032 or Ease of Doing Business and Efficient Government Delivery Service Act of 2018; 2. Percentage of customer complaints acted upon against received complaints. Complaints through	1. Compliant 2. 85%										
	hotline #8888 acted upon within 72 hours. 3. Complaints received through the WD customer service unit within the period prescribed by ARTA and	3.85%										
Engineering	other issuances.	n/a						\$				
Prepared by:	444		LEONIE	DE TALON		SWET	. BASCUG	mending Ap		N. ESPEKA		
(Parka)	Person	Date	Admin. & Gen Ser		Date	Fip. & Comm	Div. Manager	Date		neering Div.	Date	
Aparoved by:												
ENGR. ASKAHAM J. DE DIOS, JR. 11/14/122 Agency Head Date												

IWD NAME: VICTORIAS CITY WATER DISTRICT

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Performance Indicator 5 (14)	FY 2022 Target for Performance Indicator 5 (15)	FY 2022 ACCOMPLISHMENT for Performance Indicator 5 (16)	Performance Indicator 6 (17)	FY 2022 Target for Performance Indicator 6 (18)	FY 2022 ACCOMPLISHMENT for Performance Indicator 6 (19)	Performance Indicator 7 (20)	FY 2022 Target for Performance Indicator 7 (21)	FY 2022 ACCOMPLISHMENT for Performance Indicator 7 (22)	Performance Indicator 8 (23)	FY 2022 Target for Performance Indicator 8 (24)	FY 2022 ACCOMPLISHMENT for Performance Indicator (25)
							KARMA				
(Quantity) NRW Percentage of unbilled water to water production	n/a		(Quality) Potability All water samples during the year should pass the physical-chemical and microbiological	n/a		(Timeliness) Adequacy/Reliability of	n/a		(Staff Productivity Index)	120	
	n/a			n/a		service Average response time in hours to restore service (major repair) when there are	48 hours		Categories A, B, & C= 1 staff for every one hundred twenty	120	
	≤ 30%		Daily chlorine residual requirement should be at least 0.3 ppm at the farthest point. Chlorine Dioxide residual requirement should be at least .2 ppm	0.3 ppm		interruptions due to line breaks and/or production equipment or facility breakdown as reflected in the updated Citizen's or Service Charter of LWD.	48 hours		(120) service connections. Category D≈ 1 staff for every one hundred (100) service connections	n/a	
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WD NAME : VICTORIAS CITY WATER DISTRICT												
Performance Indicator 9 (26)	FY 2022 Target for Performance Indicator (27)	FY 2022 ACCOMPLISHMENT for Performance Indicator 9 (29)	Performance Indicator 10 (30)	FY 2022 Target for Performance Indicator 10 (31)	FY 2022 ACCOMPLISHMENT for Performance Indicator 10 (32)	Performance Indicator 10 (33)	FY 2022 Target for Performance Indicator 10 (34)		Performance Indicator 11 (36)	FY 2022 Target for Performance Indicator 11 (37)	for Performance	Remarks (39)
												And the same
Water Quality	n/a											
Reports Microbiological/	n/a											
Bacteriological Reports, Physical & Chemical Reports, and Chlorine Residual Reports	100%											

							A POLICE					
								ng Approval:				
Prepared by:		11/11/222	All	n'	11/14/224	X		11/K/NJ	Ton The	fall -	Mother	
COBFOCAL PER	son	Date	Admin. & Gen. Serv.	Div. Manager	Date	Fin. & Comm. Div.		Date	OIC-Engineer		///X/W2 V	
Approved by:												
	Agency Head Date											
	with Lebe Agency Lebe											